

RETURN AND REFUND POLICY TOTOTÈ.STUDIO

Thank you for shopping at www.totote-studio.com.

If you are not entirely satisfied with your purchase, we are here to help.

RETURNS

- You have **14 calendar days** to return an item from the date you have received it.
- To be eligible for a return, your item must be unused and in the same condition that you received it.
- Your item must be in the original packaging
- Your item needs to have the receipt of proof of purchase

REFUNDS

Once we received your item, we will inspect it and notify you that we have received your returned item. We will immediately notify you on the status of your refund after inspecting the item.

If your return is approved, we will initiate a refund to your original method of payment.

You will receive the credit within a certain amount of days, depending on your card issuer's policies.

SHIPPING

Please note that you will be responsible for paying your own shipping costs for returning your item. Shipping costs are nonrefundable.

If you receive a refund, the cost of return shipping will be deducted from your refund.

CONTACT US

If you have any questions on how to return your item to us, please contact us:
info@totote-studio.com